

Information to assist WA ITC Referral

Examples of potential ITC support. [Include ALL relevant needs and specific detail in care plan](#)

Requested Care Coordination Support could include:	
Help client arrange appointments for chronic condition management	<p><i>Eg. GPMP Reviews with usual GP, diagnostic tests, pharmacy review, allied health and specialist visits.</i></p> <p><u>Forward all relevant documents with WA ITC Referral Form:</u></p> <ul style="list-style-type: none"> • <i>Upcoming appointment dates</i> • <i><u>COPY OF GP MANAGEMENT PLAN</u>; Team Care Arrangements; Allied Health Medicare CDM Referral Form</i> • <i>Medicare Referral Form for follow-up allied health services for Aboriginal or Torres Strait Islander people</i> • <i>Copy of named/preferred provider referral forms</i>
Clinical service	<i>Eg. Clinical observations (BMI, BP, etc), health promotion, contribute to care planning, condition monitoring, self-management support.</i>
Case Conferencing/Management	<i>Eg. Support practice staff to arrange case conferencing; participate in case conferencing and team care.</i>
Attend initial appointments with client	<i>Eg. Support client to become comfortable in new clinical setting, overcome language barriers, understand clinical language; provide cultural brokerage.</i>
Provide client education on chronic condition/s and care plan	<i>Eg. Medication, treatment regimen</i>
Link client with general wellbeing and holistic care support	<i>Eg. Women's/men's support groups, social and emotional wellbeing support, cultural healing.</i>
Arrange transport for access to chronic condition management appointments	<i>Where the client doesn't already have access to alternative transport.</i>

Requested Supplementary Services Support could include:	
Provide financial assistance to enable access to approved medical equipment	<i>Eg. Approved aids include: Assisted breathing equipment, blood sugar/glucose monitoring equipment, dose administration aids, medical footwear as prescribed and fitted by podiatrist, mobility aids, spectacles. <u>Note:</u> Requests for CPAP require Sleep Study and trial of CPAP before ITC support to access CPAP can be considered.</i>
Provide financial assistance to enable access to specialist/allied health professional services	<i>Where it has been indicated that patient is financially unable to access clinically necessary services for the management of their chronic condition; and/or patient has exhausted available Medicare Allied Health items.</i>
Provide transport for access to chronic condition management appointments	<i>Where the client doesn't already have access to alternative transport.</i>

APPROVAL OF THE SUPPORT REQUESTED WILL BE ON A PRIORITY BASIS AND CONTINGENT ON
STAFF CAPACITY AND AVAILABLE FUNDING

FORWARD REFERRAL TO APPROPRIATE ITC PROVIDER	
<i>ITC Providers will forward referrals received for clients of other ITC regions to the correct ITC Provider</i>	
Perth Metro – North West, South East, Inner Metro – Arche Health – Ph 9458 0505; Fax 9458 8733 ; Secure Messaging via MMEx	Perth Metro – North East, South West – Moorditj Koort – Ph 6174 7000; Fax 9439 6288 ; Secure Messaging via MMEx
Perth Metro – South West – Nidjalla Waangan Mia ; Ph 9586 4580; Fax 9583 5495 ; Secure Messaging via HealthLink	Kimberley - Boab Health Services – Broome : Ph 9192 7888; Kununurra : Ph 9168 2560; Fax 9192 7999 ; Secure Messaging via MMEx
Pilbara – Mawarnkarra Health Service (MHS) – Ph 9182 0851; Fax 9182 1055	Goldfields – Hope Community Services – Ph 9021 3069; Fax 9021 8920
Midwest - North – Carnarvon Medical Service Aboriginal Corporation – Ph 9941 2499; Fax 9941 2024	Midwest - South – Geraldton Regional Aboriginal Medical Service (GRAMS) – Ph 9956 6555; Fax 9964 3225
Wheatbelt – Coastal, Eastern, Western Wheatbelt – Wheatbelt Health Network – Ph 9621 4444; Fax 9621 2119 ; Secure Messaging via HealthLink	South West – Down South Aboriginal Health, Manjimup : Ph 9771 2260, Fax 9771 2259 ; South West Aboriginal Medical Service (SWAMS), Bunbury : Ph 9726 6000, Fax 9791 7655
Wheatbelt – Southern Wheatbelt – Amity Health – Ph 9842 2797; Fax 9842 2798 ; Secure Messaging via MMEx	Great Southern – Amity Health – Ph 9842 2797; Fax 9842 2798 ; Secure Messaging via MMEx